



RESERVATION & TRAVEL POLICIES

Payments: A \$100 per person deposit is required in order to confirm a reservation. The final balance is due 45 days prior to arrival date. Reservations are not confirmed until proper payment is received. Reservations made within 45 days of arrival require full payment at time of reservation.

Forms of Payment: All payments must be made in US currency and can be done by bank wire or credit card. If wiring payment, the sender must pay for any bank transfer fees.

We accept payment by MasterCard, Visa and American Express. If you are paying your deposit by credit card, your card will be automatically charged for final payment on the due date.

Group Reservations: Special payment and cancellation policies apply to groups. Please inquire.

Cancellations/Refunds: Cancellation made 46 days or more prior to arrival will receive a full refund. Cancellations made within 45 – 30 days of arrival will forfeit the deposit. Cancellations 29 days or less, no-shows or premature departure: no refunds. Full amount is forfeit. The unused portion of any reservation is non-transferable and not refundable. Bonaire Seaside Apartments is not responsible for missed or delayed flights.

Re-Booking and/or Change in Reservation Fee: A US\$25.00 per person fee will be assessed for any change made to reservations once vouchers and documents have been issued. Change fees are in addition to any applicable penalties as the original date is being cancelled.

Maximum Occupancy and Bedding: Maximum occupancy for studio and one bedroom apartments is two adults and/or children, four adults and/or children for two bedroom apartments. Please be sure you understand the bedding available in the unit you have reserved. Extra beds are limited in number and must be reserved in advance for an additional \$25.00 per night. This is an extra BED charge, not an extra PERSON charge. Total occupancy must remain within the maximum allowable per unit. Please notify us if you will be traveling with an infant needing a crib for a one-time \$20.00 fee.

Driver's License and Age Requirements: If you choose to rent a car or truck, it will be necessary to produce a valid driver's license and be at least **23 years** of age to rent a vehicle. Drivers age 23 - 25 will find that most rental agencies will **require** them to purchase Vehicle Insurance (Collision Damage Waiver or other) impose a surcharge, and have a higher deductible. Vehicle Insurance is purchased and paid for directly with the rental agency when you pick up your vehicle.

Entry Requirements: Everyone, including children of any age entering Bonaire must have a valid passport and a return or ongoing ticket. No visas are required for Western Europe, US or Canadian citizens. For other nationalities, it is your responsibility to ensure your own visa requirements, and no refunds will be awarded for customers denied access for lack of a proper visa.



Traveling with Minor Children: Some countries require the parent(s) of minor children (under 16) to present copies of documents associated with the child's Passport Application in addition to the Passport itself. To prevent any issues with immigration, it is recommended that parents travel with a copy of their child's birth certificate, and refer to <http://travel.state.gov/content/passports/english/passports/under-16.html> for any additional documentation requirements.

! Travel Insurance: We are not responsible for compensating or crediting any traveler for any loss incurred due to medical issues, family emergencies, delays or cancellations. Trip interruption/cancellation insurance is your only protection. We highly recommend you purchase either Deluxe or Elite coverage from our trusted provider via this secure link: www.itravelinsured.com. We also encourage all divers to have [Dan Master Insurance](#) Plans.

PRE-TRIP PLANNING

Packing Considerations: Casual attire is the norm; evening clothes are casual to casual nice. A first body soap bar in the bathrooms is provided, but please **bring your own shampoo and conditioner**. Beach towels and all linens are provided except wash cloths. Please bring your own if you cannot do without! Please also bring your own **travel alarm clock**.

We also encourage all guests to bring their own **reusable water bottles**. Bonaire's tap water is one of the purest and safest water sources in the world to drink, so there is no reason to buy bottled water. Your efforts will help keep Bonaire's landfill clear of waste that cannot be recycled.

Your apartment has a full kitchen. Your living area has a TV and CD/DVD player. There is also a pay-per-load washer and dryer on property. The electric voltage in your unit will be both 220 volts with European round plugs and 127 volts 50 cycles with US Standard square plugs, slightly different from the US, though most appliances and battery chargers will operate fine and no transformers or adapters are necessary. (Check your appliance manufacturers' recommendations if in doubt.)

Airline luggage restrictions are constantly changing. Be sure to check your airline's web site(s) for the most current information on baggage allowances and restrictions. For most international flights, any luggage over 50 pounds will have a surcharge and you could potentially be told to remove something from the bag. In most cases luggage over 70 pounds will not be accepted. Domestic flights especially those booked independently of the international flight will most likely have other allowances and restrictions. Best advice is travel light!

In the unlikely event you arrive on Bonaire without your luggage, please make sure you have packed your "trip essentials" in your carry-on bag, such as your **C-Card for diving** or Referral Papers for Dive Courses, a pair of shorts, bathing suit, dive mask, medicine, sunglasses or anything you consider necessary to begin enjoying your stay from the moment you arrive. Inter-island airline passengers should keep in mind that the overhead compartments are very small and most carry-on luggage will need to be checked curbside before boarding the plane.



There are no restrictions placed on bringing fruits, vegetables, meats or other perishables into Bonaire, however the Van Den Tweel grocery store and Warehouse Bonaire among others, carry a wide variety of goods from Holland, the US and South America.

Grocery Stocking Service: Bonaire Seaside Apartments offers a grocery stocking service for orders placed at least 48 hours in advance. Please [click here](#) for more information on how to pre-order groceries. You can send the form to info@bonaireseaside.com. 15% Service charge and a \$ 15 one time charge will be added to all orders.

IMPORTANT INFORMATION – PLEASE REMEMBER TO TAKE THIS WITH YOU!

ARRIVING ON BONAIRE

Picking Up Your Rental Vehicle: PB Car Rental and most other agencies have offices located on the Airport grounds, on the far left side of the airport parking lot as do most other rental agencies. We HIGHLY RECOMMEND that upon arrival, you “divide and conquer,” sending the person or persons who will be authorized to drive your vehicle to complete the contract work, while the others remain and wait for the luggage. If any of the car rental agencies are closed when you arrive, please take a taxi, (approximately \$15.00-\$20.00 to Bonaire Seaside Apartments) and the rental agency will deliver your truck to you the next day if you have pre-booked your car with us.

Driver’s License and Age Requirements: If you rent a car or truck, it will be necessary to produce a valid driver's license and be at least **23 years** of age. Drivers age 23 - 25 will find that most rental agencies will **require** them to (1) have had a valid license for a minimum of two years, (2) Vehicle Insurance (Collision Damage Waiver or other), (3) impose a surcharge, and (4) have a higher deductible.

Truck Rental Voucher: All rental agencies will need to see your voucher. **Please make sure you have your rental truck voucher with you.**

Collision Damage Waiver Insurance: Vehicle Insurance, which ranges from \$11.00 - \$25.00 per day depending on the rental agency, is highly recommended for all drivers. Most credit card companies, auto and home owner insurance policies exclude coverage on truck rentals. (See reference above to drivers ages 23 - 25.) Insurance deductibles range from no deductible to \$1750.00 depending on the rental agency, the type of insurance coverage selected, the type of vehicle rented and if the driver is under 25. Be sure to familiarize yourself with the fine print of your contract and insurance program. Vehicle insurance is purchased directly with the rental agency when you pick up your vehicle. You should also be aware that most rental agencies will post a security deposit/authorization charge to your credit card to cover any vehicle insurance deductible at the time of rental.



Other Charges: Charges ranging from \$5.00 per day and up for additional drivers. Fees may also be applied for the rental of child seats, damage to remote controls, tire replacement and more. For details on PB Carrental please visit: <http://www.pbcarrentalbonaire.com/terms-and-conditions-2/>, for Avis Car Rental Terms: <http://www.avisbonaire.com/terms.html> For Budget Car Rental Terms view: <http://www.bonaire-budgetcar.com/terms-conditions.html>.

Taxis: If you have not rented a vehicle, taxi rides will run approximately \$15.00 - \$20.00 from the airport.

Arriving at Bonaire Seaside Apartments: Check in time is 2:00 p.m. If you arrive earlier and your unit is available we will provide you with immediate access. Since this is not always possible, the Reception Staff will offer you suggestions for breakfast/lunch options and comfortable seating areas, and we will be happy to store your luggage until your condo has been serviced and is ready for your occupancy.

Reception Office at Bonaire Seaside Apartments: The Reception Office is open to welcome all guests arriving between 8:00 a.m. and 12:00 p.m. daily, and will return to welcome passengers arriving on later flights. **We ask that later flight passengers please proceed directly to Bonaire Seaside Apartments as soon as you have collected your rental vehicle as the staff will have returned to the property specifically to meet you!** Please be sure we have your accurate flight information to ensure we are there when you arrive. If we do not have your arriving information and you are arriving outside the office hours, you can call us on the outside phone, but it might take 15-30 minutes for us to get to Bonaire Seaside Apartments and welcome you. A credit card will be needed upon check in at the property as a deposit against incidental charges incurred during the stay. If a guest does not have a credit card then a US \$100.00 cash deposit per person will be required. No personal checks will be accepted on island.

Telephone: There are **no** phones in the apartments, but calls can be received when the Reception Office is open to leave a message for you. The number for Bonaire Seaside Apartments when dialed from the US is **011-599-717-8500** when dialed from Europe: **00-599-717-8500** .

Internet: A private, password protected modem per unit is available free of charge in all apartments.

Housekeeping Service: Housekeeping service is provided complimentary every 3rd day. More services can be provided upon request for an additional \$25.00 per time.

Dining Options: There are several restaurants within easy walking distance. Our Front Office can always advise you depending on your budget and what you like.

Batteries: The Island does not have a toxic waste disposal system. Yearly more than 100,000 used batteries from visitors end up on our landfill. Corroding batteries leak toxic chemicals into the soil and, ultimately, the sea. Please take your used batteries home with you where they can be recycled.



Weather/Time: The average year-round temperature is 81.5 degrees F (28 Celsius), with a +/- 2.5-degree seasonal variation. An arid island, Bonaire receives on average only 20.5 inches/ 52 cm of rain annually, 65% of which occurs October – January. Bonaire operates on Atlantic Standard Time, not on daylight savings time.

Currency: The US dollar is the official currency on Bonaire. Debit and Credit cards are widely accepted but be sure to have your passport or photo ID available. There are several banks with a 24-hour ATM around the island. Note: If using credit cards on island, please be aware that most credit-card companies are now adding an extra 2% to 5% fee on international transactions in addition to any currency-exchange commissions.

Tips: Tipping for good service is customary in Bonaire – 15% is standard. Some restaurants add a service charge automatically. If in doubt, ask. Guests at Bonaire Seaside Apartments might consider tipping housekeepers, dive staff, tour guides or anyone else who provides good service. This will be highly appreciated.

Language: Papiamentu is the local language. Dutch is the official language; however English and Spanish are widely spoken.

Legal Age: 18 for drinking beer and other alcohol; 21 for gambling in a casino and for renting a car.

Drinking Water: Bonaire has distilled seawater for drinking water that is safe to drink and of excellent quality. Be sure to remain well hydrated while on holiday! If you did not bring a water bottle with you, please endeavor to buy one you can recycle for the remainder of your stay.

Emergencies: Bonaire has the 60-bed hospital, Hospitaal San Francisco / Mariadal (Kaya Soeur Bartola #2, Kralendijk.) Many of the doctors are European trained and certified. There is an ambulance plane on call for emergencies. A state-of-the-art hyperbaric recompression chamber is located close to the hospital and is run by a highly trained staff. The emergency phone number for the ambulance is 912.

Return Flights: Please be at the airport 2 hours prior to your scheduled departure. The restaurant outside the departure gateway offers a wide selection of food and drinks. Limited food service is available inside the departure gateway.

Exit Requirements: Airline tickets most likely include the airport departure tax of \$35.00. If not, the departure fee will be payable in cash or debit/credit card at the airport prior to check-in. Children under 2 are exempt from the tax. MasterCard, Visa, Discover, Maestro, are all accepted, but American Express is not. Departure tax to Curacao and Aruba is lower.



Directions from the airport to Bonaire Seaside Apartments

- When you leave the airport parking lot, **turn right** onto Kaya International.
- Remain on Kaya International as you pass through one round-about/rotary.
- At the end of Kaya International you will see a Stadium in front of you. **Turn left.**
- A short distance later you will come to an intersection where you will make a **right hand** turn.
- You will pass two small parking lots on your **left hand** side.
- Immediately after the **second** parking lot, **turn left** on to the main street 'Kaya Grandi' (the Bonaire Tourist Office is on the right hand corner)
- At the end of Kaya Grandi **go straight** and continue on for approximately 1 miles/1.5 kilometers until you come to Bonaire Seaside Apartments.



Google Maps directions on the next page

Google Maps directions from the airport to Bonaire Seaside Apartments

